


August 10, 2016

TO: Members of the Board of Trustees

FROM: Scott A. Jordan 
Executive Vice President for Administration and Chief Financial Officer

RE: Computerized Maintenance Management System (CMMS)
Purchase and Implementation

RECOMMENDATION:

That, the Board of Trustees approve the purchase and implementation of AssetWorks Computerized Maintenance Management System (CMMS) in the total amount of \$2.3 million including contingency.

BACKGROUND:

The University has exercised all options on the current CMMS (FAMIS) contract and has evaluated proposals for a “best in class” replacement. The current system has numerous shortfalls which include: failure to comply with current University security standards, inability to support automated data entry, inability to support mobile/paperless work processes, lack of standard application program interfaces (API) forcing UConn to expend funding for professional services in lieu of available organic staff resources, and an outdated underlying framework which has become increasingly unsupportable.

The project will procure a CMMS that adequately supports the evolution of UConn facilities processes at all campuses and to replace the existing system with one that has significant support for mobile technologies. AssetWorks will provide a user-friendly dashboard and self-service module for customers and staff to enable timely and accurate data entry and facilitate status inquiries and self-service reporting. Additionally, the system will enable reporting of identified and prioritized key performance indicators (KPIs), through CMMS dashboards that allow the total cost of ownership to be quantified. Finally, AssetWorks will enable accurate and consistent asset data availability allowing the quantification of KPIs to support effective decision making. The estimated “go live” date is August, 2017. The total estimated cost of the project is \$2.3M, including contingency.

The project is sponsored by the Facilities Operations & Building Services Department and has been fully reviewed by University Information Technology Services. The project budget contemplates anticipated consulting and software needs, to be procured in accordance with State contracting requirements and University policies and procedures. The budget will be funded from combination of departmental operating and capital equipment funds.